

# Agency Health Assessment



## Splashing

- Frequent staff shortages or skeleton staff.
- Compromised service sites.
- Trouble managing outbreaks.
- Might be triaging care or taking short-cuts.
- Consistent shortages, minimal PPE.
- No or little communication, non/semi-productive relationships within Region (MCCSS and/or peer-agencies and/or LPHUs); no time to attend local meetings.
- Inability to implement Community Contingency Plan, or no plan in place.
- Feeling isolated.
- Unable to think/act past the day-to-day.



## Treading Water

- Some staff shortages; able to cover.
- Able to staff key sites.
- Frequent but contained outbreaks.
- Basic services provided but no extra.
- Occasional PPE shortages.
- Some/reactive relationship within Region (MCCSS and/or peer-agencies and/or LPHUs); communicate as needed.
- Community Contingency Plan in development.



## Swimming

- Little to no staff shortages.
- Able to staff all sites and programs.
- Infrequent or contained outbreaks.
- PPE available.
- Productive relationship & communication within Region (MCCSS and/or peer-agencies and/or LPHUs);
- Community Contingency Plan is ready.

**Which indicators do you identify with?**



### Resources:

- Regional MCCSS Offices
- Local and Regional Table Members
- Real Xchange
- Other Community Agencies
- Partners & Collaborators