

# Pandemic Emergency Management – Challenge & Tested Solution

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## Challenge:

Access to testing assessment centres, vaccination clinics, appointments, distribution of supplies/meals

## Solution:

Transportation program.

- Utilizing a fleet of vehicles not in use

## Steps to Implement:

1. Retrofitted a fleet of vehicles with plexiglass for H&S measures
2. Partnered with a senior organization that does transportation for seniors
3. Applied for grant for transporting vulnerable people
4. Hired students to operate
  - Team of 6-8 drivers
  - These students are completely committed to helping and have been known to go above and beyond (i.e. advocate for people at walk-in vaccination clinics)
5. Drive mobile vaccination teams, swabbing teams to group homes, seniors to their appointments, staff to get vaccination

## Results

1. How effective was this?
  - Very. It has been extremely beneficial to help get staff vaccinated. The program is regularly requested to help get swabbing team to their locations. This has enabled more vaccinations and swabbing to be completed
2. Was this efficient? Was it quick to implement?
  - Yes. Retrofitted within a week at minimal cost
3. Would you recommend this to other agencies?
  - Yes.

## Additional Considerations:

- Grant was short lived, but due to success of the program, it has expanded.
- Even after pandemic is over, plan to continue this program
- Helps address the barrier of transportation
- Training for sanitization and H&S
- Reena was part of the Priority Community Projects – high covid, low testing, low vaccination. Now Reena is part of their transportation network, offering services to others (vulnerable seniors and other vulnerable persons)

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- Insurance: was already covered in previous policies

### Lessons learned:

Transportation is a huge barrier. If you can get this solution quick, it can solve a lot of problems

### Further contact Person:

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