

## Daily Briefing Note April 8, 2020

**Invitees from PN; OASIS; CLO:** Janet Noel-Annable; Ann Bilodeau; Brad Saunders; Bryan Keshen; Carolynn Morrison; David Cohen; Dean Johnson; Helene Fournier; James Duncan; Lorrie Heffernan; Geoff McMullen; Jo-Anne Demick; Don Walker; Jonathan Bradshaw; Peter Sproul; Steve Finlay; Terri Hewitt; Ann-Marie Binetti; Christine Dubyk

**Opening remarks:** Janet Noel-Annable welcomed all in attendance and is Chairing in Michelle's absence today. Janet reiterated that MCCSS will not be attending today and per Monday's update from MCCSS, they will be attending less frequently, however will continue to be in touch with Michelle and attend as the need arises.

### 1) Updates on take-aways from the Committee Members:

- SSAH and Messaging to Families
  - Christine D. will follow up on this with Laura Summers.
- Essential Status – **All**
  - Janet share that Eugene, via his attendance at EOC, is working on requesting that group settings receive priority testing within their homes. Members agree this is important to alleviate having individuals leaving their homes.
  - Bryan would like to see that DS is prioritized to be tested if connected and/or suspected prior to having 'serious' symptoms. May not be a realistic ask, however, would be great to have the ability to test 'high risk' people. Understand we are getting prioritized already, however at site would be better.
  - Helene – 2 adults tested at her agency. Public Health came to the residence and did testing. Positive experience with PH to date.
  - Lorrie - Doug Ford just made an announcement (during this call) that ALL clients and staff will be tested. Ann B. said this is for Health at this time, however Doug Ford has announced that testing will be done for our 'most vulnerable'.
  - Brad suggested that we start being specific and start tracking what is outstanding and so we know what and who to advocate to. Good argument to be in line with LTC and to have a running list around:
    - ✓ Daycare
    - ✓ Priority testing
    - ✓ Extended testing onsite and in residential settings
    - ✓ Access to PPE

- Helene inquired if anyone has experienced their local news publishing/announcing when there is a positive case? Bryan has experienced this, and it is treated similar to how they do this for any LTC facility.
- Ann B. received a phone call from the newspaper prior to anything being posted and only the agency name was published and not the site location.
- Planning for Alternative Residential Settings – **All**
  - Janet shared that there are no updates from MCCSS on the KPMG engagement
  - Bryan shared that it concerns him that there is not a consistency about timelines, and this should be moving quickly.
  - Many organizations are moving ahead and creating their own space within their communities.
    - ✓ Ann B. is still working with the modular company and with ICC. Having meetings around 'containment' sites and looking at how to share within the community; however working on a collaborative community initiative have been problematic. Life experiences for people working in LTC suggests people with positive cases should not be moved from their homes.
  - Janet asked if we should be asking Health if 'alternative housing' should be included in their ALC planning and when the supports are beyond what we can care for.
  - Bryan has taken the approach of keeping people in their homes. There are 3 categories to consider:
    - 1) Independent Living with multi-bedrooms and no family support
    - 2) Temporary supports and Urgent Crisis
  - Sick beyond the care that staff can provide, and hospitalization is required
  - Brad agrees with Bryan, however Toronto via the TDSA are reluctant to set up sites without a partnership with health; hospitals, etc., and due to how quickly the virus can develop. ***There is a meeting scheduled next week with hospital and can bring this back.***
  - Dean Johnson – Yona Lunskey in conjunction with Dr. Sullivan is putting together guidance for our sector to educate care providers on things we have already been covering, and how to plan for palliative care and other access to care due to COVID. Yona is working with CNSC. ***Dean will connect with Terri H. for a more fulsome discussion.***
- Frontline Experiences – **All**
  - Peter – after all the frantic activity for redeploying, things have settled down and in a bit of a 'holding pattern'. Re: Alternative Residential Sites - have opened one Day Program space. Also secured 2 RV's and would be used for staff that do not want to go home due to compromised health, etc. Now entering into an arrangement with a local hotel for employees to stay.
  - Lorrie – program spaces cleared out and ready to go for the same reasons as that employees may not want to be going home. Lockers for clean clothes, etc.
  - James: Similar to Lorrie and Peter; continue to chase more PPE supplies.
  - Helene: experiencing and living with 2 positive cases. 17 employees were in contact and continues to change each hour. Quite hectic and stressful. Guidance from Health has been going smoothly.

- Don – similar to other comments. N-95 masks continue to be a concern and being told not necessary to have.
  - Dean – pleased to have a number of frontline staff to offer to work numerous days/weeks in a row to remain onsite staffing should there be any positive cases come forward.
  - **Janet – Will share a ‘residential care worker’ document with the group.**
  - Carolynn – admire everyone’s patience and stability with everything going on and respect the interaction with government. Can not say enough about the frontline staff putting themselves in harms way. Thank you for the calm and patience knowing our children are in good hands.
  - Christine D. – to date, fortunate that no positive cases reported.
  - Jo-Anne – There is no sharing of staff and no working at other sites. Have one apartment set up for an alternative location. Biggest challenge is with the people that live in their own apartments within the community and not willing to self-isolate. Best efforts are made to encourage people to stay home.
  - One positive case where the person went into hospital is now doing well. A series of staff are ill and one in hospital. No new cases in 5 days. 9 people positive. Trouble with staff ‘cross-over’ and not being upfront if they are working in other locations. 4 new individuals have come into support with 3 from hospital settings. This is where the ‘isolation’ settings have been a benefit. They will transition into their more permanent home within a few weeks. PPE has been fairly successful with the production of reusable gowns and masks. N-95’s are limited, however have enough should we get to that situation. Strong relationship with health. Families have been very thankful.
  - Brad – CLTO getting a lot of ‘allergy’ cases and going through the motion to send them home with pushback from employees. Cloth masks – enough of a supply to give everyone a mask and working on communicate as to when they should be worn.
  - Brad - EI Supplementary plan – letting people know that they will continue to be paid if they get ill, etc. Brad will provide details once figured out. OASIS webcast tomorrow and can accommodate 500 people. **Share wide with your networks**
  - Janet – CH had support from police when needed to assist with supported individuals. With the crisis, having very hard time as police are not wanting to be engaged. No solution and police have been terrific just no capacity at this time. Have staff that tested positive and now have an infected supported person.
  - Jo-Anne – important that we pay attention to where the infections originate as often it is from a staff member. All staff now wearing surgical mask when engaging with LTC residents at her locations. Asking staff to wear masks when in close proximity with people as they are not able to physical distance. Dean is implementing the same strategy by this weekend.
- Post Crisis Fallout – Dave F.
    - Deferred
  - CRRF News Release – Chris B; Janet N-A
    - Janet informed that the call on this was not overly informative. Looking for anticipated costs and there is an opportunity for adjustments within 2 weeks of the

original submission. Comment is that you need to be in touch with your Program Supervisor around this. The call was mostly an 'overview'

- Real Exchange - Ann-Marie Binetti
  - Ann-Marie just heard that an announcement was made re: Canada Summer Jobs – Trudeau announced changes and restrictions on this with more flexibility and possible increase in funding
  - Experiencing issues with senior staying home. **Ann-Marie has been working with some senior task forces and some resources will be shared.**
  - RXC- a call with RXC took place. The information we have been collecting can be expanded and Ann Marie will continue to gather this and feed to RXC where it will now be housed. In the midst of building the page and should be complete within the next few days.
  - Passport: Looking for support around technology, etc. ***Terri Hewitt will see if there are any updates on this from DSO. Bryan raised this at his UR table yesterday; Dean also asked this question to MCCSs, and some concern is how to 'undo' after the pandemic. \*\*Jo-Anne, Brad and Terri will take this away to shore up something and advocate to move the use of Passport dollars forward for families. James Duncan will put this question to the Passport table***