

## **HOME AND FAMILY VISITS DIRECTIVE**

This directive is meant to address family visits to CLTO residential sites (family visits) and visits by individuals supported by CLTO to family homes or other sites (home visits).

This directive will be reviewed every two weeks beginning on April 9, 2020.

### General Principle

Effective March 27, 2020, home and family visits are suspended until April 9, 2020. This directive is meant to protect the health and safety of people in our residential services, their families and our staff, by limiting potential exposure to COVID-19 and in keeping with established principles around social distancing.

- Families/caregivers will not be permitted to visit their relatives in support with Community Living Toronto
- Individuals in support with Community Living Toronto will not be permitted to visit their families

### Exceptions

Individuals receiving Individualized Supports and individuals supported through the LIGHTS program

### Individualized Supports and LIGHTS

- Family support is a critical component of this model of care
- Managers and supervisors should brief families regarding the following:
  - Signs and symptoms of COVID-19
  - When to call Public Health
  - When to seek medical advice
  - Necessity of active screening for any and all visitors
  - Cleaning and COVID-19 prevention
- CLTO staff are available to support families through the COVID-19 crisis
- CLTO staff supporting these individuals will observe established protocols around avoiding work when ill, reporting symptoms, use of PPE, and other established best practices for personal protection and prevention.

### Supported Independent Living

Individuals receiving supports from Supported Individual Living (SIL) should be strongly encouraged to comply with social distancing and to refrain from in-person visits with family, friends and other members of the community. Staff should encourage individuals supported through SIL to use active and passive screening protocols if they do come in in-person contact with family, friends and others in community.

### Individuals Returning from Home Visits

- Prior to returning to their CLTO home, all individuals and anyone who interacted with them during the visit to their home must pass the required screening protocol
  - Individuals or families who do not pass the screening protocol will be asked to remain at home for 14 days and monitor for symptoms
- Individuals who pass the screening and return to their CLTO home will be actively monitored for symptoms for 14 days