





Core Competency Café

A Look Back...Our Starting Point

19 core competencies that included 4 threshold competencies and a 5-level system:

| | Competencies | | | | | | | | | | | | | | | Threshold Competencies | | | |
|-----------------------------|-----------------------|---------------|--|-------------------|--|-------------------------------|------------|-----------------------------------|----------------|-----------------|-------------------------------|------------|------------------------|------------------|--------------------|---------------------------|--------------|---------------------|-----------------|
| | Advocating for Others | Collaboration | Creative Problem solving & Decision Making | Developing Others | Fostering Independence in Others | Holding People Accountable | Initiative | Interpersonal Relations & Respect | Leading Others | Managing Change | Relationship/Network Building | Resilience | Resource Management | Self-Development | Strategic Thinking | Flexibility | Self-Control | Service Orientation | Values & Ethics |
| Direct Support Professional | 3 | 3 | 3 | | 3 | | 3 | 3 | | | | 4 | | | | | | | |
| Direct Support Supervisors | 3 | 4 | 4 | 4 | | 4 | | | 3 | | | | | | | | | | |
| Specialized Support Workers | 4 | 4 | 4 | | 4 | | 3 | 4 | | | | 4 | | | | | | | |
| Clinical Specialists | 4 | | | | 4 | | 3 | 4 | | | | 4 | | 4 | | | | | |
| Managers | 3 | | 4 | 4 | 4 | 4 | | | 5 | 4 | 3 | | 4 | | 3 | | | | |
| Directors | 4 | | 5 | 5 | 5 | 5 | | | 5 | 5 | 4 | | 4 | | 4 | | | | |

Where We Are Now – Modernized Core Competencies

10 core competencies and a 4-stage growth rating system:

Advocacy

Problem Solving & Decision Making

Facilitating
Growth &
Development

Valuing
Equity,
Diversity &
Inclusion

Strategic Thinking

Championing Change & Innovation

Building Relationships

Inclusive Leadership

Resource Management

Resilience



Influencing (Stage 4)

Leading (Stage 3)

Evolving (Stage 2)

Emerging (Stage 1)

New Approach to Core Competencies

- Core competencies are values, traits and behaviours people demonstrate, in our case, when directly or indirectly supporting people with developmental disabilities.
 - We created a set of competencies applicable to everyone in the sector, no matter their role.
- An integrated human resource approach to talent development that will inspire and recognize our workforce and raise the level of performance of the sector.
- Aligned with our goal to professionalize & upskill the workforce, allow for opportunities for continuous learning and development for everyone, with very intentional focus on DSP.
 - Promotes engagement and commitment to growth
 - Develops key leadership competencies and behaviours along the way

Growth Stages Snapshot

- Emerging where the focus is on building self-awareness and reflection on your own behaviour.
- Evolving where there is intentional growth of self and valuing others' perspectives.
- In the **Leading** stage we see coaching, mentoring, leading others, taking ownership and system level thinking.
- And finally in the **Influencing** stage there is in-depth understanding and utilization of the competency as a driver of change within organizations and community.

