# **RESPITE NOW:**

Supporting Our Communities with All Respite Needs







# What is Respite Now?

- A user-access app that matches caregivers & individuals in need of respite & support with verified workers who can provide it
- Can be accessed at www.respite-now.com or downloaded from the App Store for FREE on your Mobile Device









## www.respite-now.com

## How It Works

Caregiver Creates a Profile & Identifies their Loved One's Support Needs & Preferences

Worker Creates a Profile & Identifies Their Skills, Credentials, Experience & Availability

The Respite Now App Matches Individual's Needs & **Preferences with Verified Workers** 

Caregiver Can Review Workers, Chat with Preferences or Create a CARE. Caregivers are Notified of Applicants

Worker Is Notified of Matches & Can Apply to Any Postings That They Choose

Caregiver Hires a Worker(s) of Their Choice & Pays Worker Directly







www.respite-now.com

## Meaningful

- Adaptive Living Skills: Work, Volunteer, Social & Leisure, Independence
- Social Inclusion & Community Participation
- Healthy & Safe Helping Relationships
- Learning & Development
- Caregiver Respite & Support





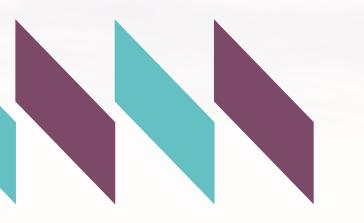
- Individualized: Focused on Matching by **Availability & Suitability**
- Promotes Autonomy & Choice
- Inclusive; Caregiver & Person Centred
- Variety of Support Options: Types, Amount, Duration, Frequency, Preferences



- Better Matching = Successful Helping Relationships: Longevity, Consistency, Attendance & Enjoyment
- Confidential & Respectful of Privacy- Need to Know Basis
- Verified Workers: Education, Credentials & Experience
- Timely & Responsive: Matches Happen Immediately After Activating a Profile

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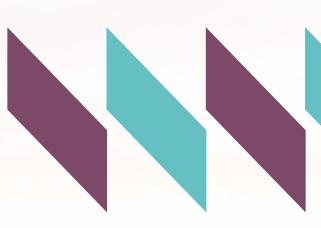
# Benefits of Respite Now

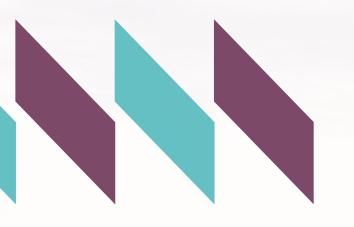


For Caregivers: Provides a break to refresh and refocus, offers new perspectives on care or needs, practical benefits, supportive

For Individuals: Positive learning & support relationships, increased opportunities & range of experiences, generalization of skills







# Benefits of Respite Now

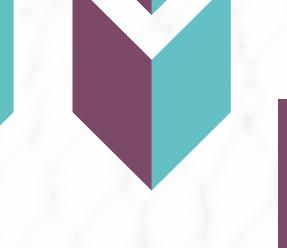


For Workers: Rewarding professional development and opportunity, strengths based, choice & autonomy

For Community Partners: Supports 'no wrong door' philosophy, helpful resource to connect families to respite & support that may not be available internally in their own agencies







## Real World Barriers

System Limitations, Waitlisted Supports & Services

- Shortage of Skilled Direct Support Staff
- Caregiver & Individual Capacity: Difficult to Find, Recruit & Maintain Quality Staffing; Caregivers are **Busy!**
- Complexity of Needs & Profiles

# **Our Solution**

Inclusive: no restrictive diagnostic criteria, open to all ages & all needs Geographical Potential: not limited or restricted to any one region Diverse: not 'just respite', wide variety of individual workers, supports and services Supported: Support Coordinators to assist caregivers/individuals & workers with profile set up, matching, overcoming barriers to finding quality workers



## Positive Respite Now Outcomes

- Growing number of registered & verified workers
- Growing number of caregivers and individuals registered & looking for respite services
  - Expanding geographical scope





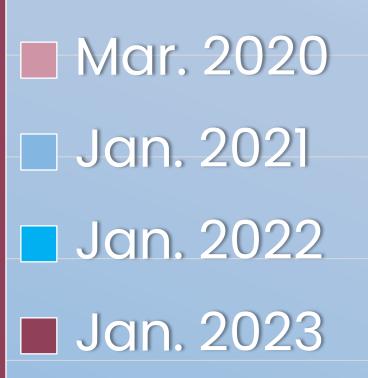




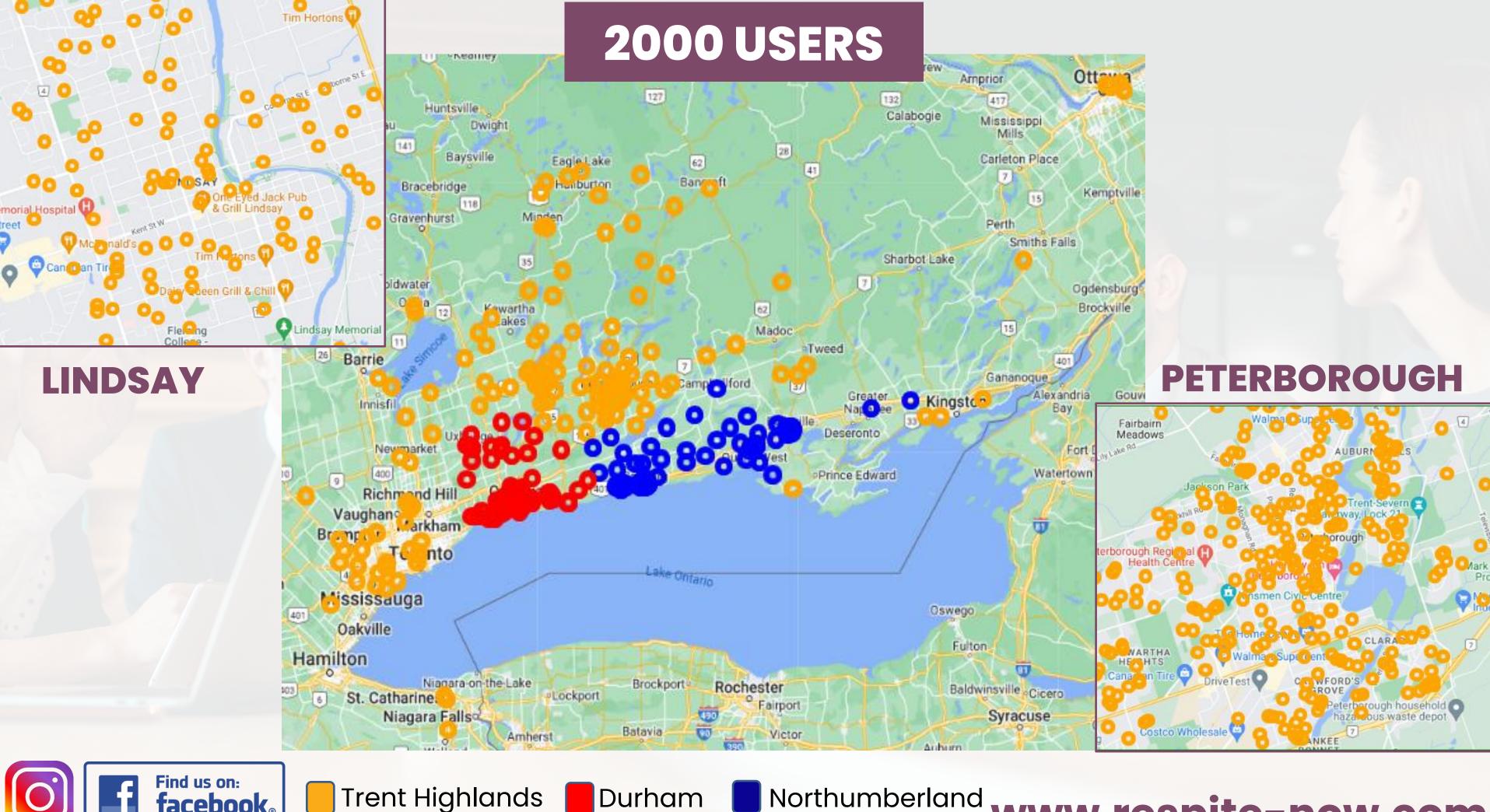
## The increases







Registered Individuals



facebook

Northumberland www.respite-now.com



# Contact Respite Now

## Tanya Yakeley Respite Now Support Coordinator

tyakeley@clth.ca

www.respite-now.com/home/contact





www.respite-now.com